



Position: **Lead Server**

Job Type: **Part Time (Seasonal)**

Posting Date: **January 1, 2024**

Closings Date: **January 30, 2024**

Working co-operatively under the direction of the Manager(s), the Lead Server will communicate and execute daily priorities with the team. The Lead Server will act as leader in the absence of the Manager to successfully execute RLWYC events as well as regular scheduled weekly Member activities including daily canteen service, Family Night, Thursday Dinner and Royal Hour.

Duties include:

- Review of the Event Worksheet for each function
- Develop knowledge and understanding of the processes and procedures used to create the Event Worksheet.
- Lead a team and act as a role model to junior employees
- Oversee serving & canteen service personnel
- Assist with event or activity set up including bars, decorating, dressing & setting tables.
- Assist in kitchen as needed
- Provide prompt service and removal of food and drinks
- Offer attentive service during event ensuring members are comfortable
- Demonstrate menu knowledge
- Clean up post event

Skill Set

- Strong Customer service outlook with high expectations for quality
 - Strong communication skills
 - Ability to work in a team environment
 - Previous food service experiences an asset
 - Ability to perform in stressful situations with composure
 - Smart Serve designation required for those over 18
 - Must have a Social Insurance Number.
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